# **FACILITIES**

- Onsite Parking
- Disabled Parking Spaces
- Patient Toilets
- Disabled Toilets
- Baby Changing Room
- Bike Parking
- Confidential & Safe Spaces
- 24-hour CCTV
- Wheelchair Friendly

Please note park at your own risk.



# **CONTACT US**

Whiteacres Medical Centre Maple Rd Malvern

**WR14 1GQ** 

01684 577029

https://www.whiteacresmc.co.uk/whiteacres.reporting@nhs.net

whiteacres.prescriptions@nhs.net

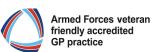
We are open Monday to Friday (excluding Bank Holidays).

Triage is open from 08:00.

Emergency phone line is open 08:00-18:30.

Appointments line is open 08:30-18:30.









In collaboration with Whiteacres Surgery Patient Participation Group.

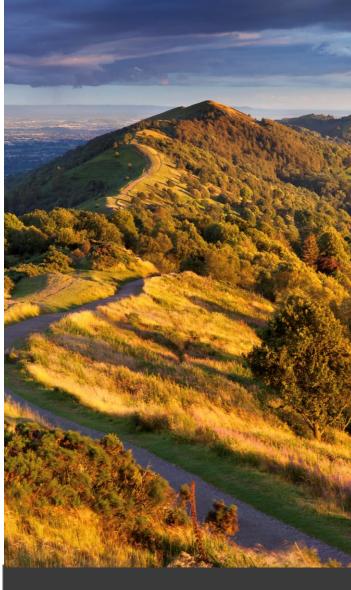
Last updated on 27/06/2025. Subject to change.



We would love to hear if we have done things right or if we haven't, please send your feedback to:

whiteacres.reporting@nhs.net

Alternatively, you can speak to a member of staff who will try and resolve the matter promptly for you.



# Whiteacres Medical Centre

01684 577029



# HOW TO MAKE AN APPOINTMENT

#### **FOR A DOCTORS APPOINTMENT**

The surgery is total triage. What this means for patients is that if you would like to see or speak to a doctor, a triage form must be submitted via the triage form online using the QR code below or

https://florey.accurx.com/p/M81039



If you are unable to complete the triage form and need help, please contact the surgery and a member of our admin team will be more than happy to submit this on your behalf.

#### **FOR A NURSE APPOINTMENT**

Call the surgery for all nursing appointments and they can be booked in directly.

#### FOR PRESCRIPTIONS

Email <u>whiteacres.prescriptions@nhs.net</u> or use the QR code below:



#### FOR ANYTHING ELSE

Please call the surgery.

# SERVICES WE PROVIDE

- Blood Pressure Checks
- Blood Tests (Adults & Children)
- Cancer Care Reviews
- Care Home Visits
- Cervical Screenings
- Coil & Implant Clinics
- Clip/suture Removal
- Contraceptive Pill Reviews
- CKD Reviews
- Diabetes Reviews
- Dressing/Wound Checks
- Ear Checks
- ECGs
- Gestational Diabetes Reviews
- Home Visits
- HRT Reviews
- Learning Disability reviews
- Mental Health Reviews
- New patient Health Checks
- NHS Health Checks
- Pre-Diabetes Review
- Respiratory Reviews Asthma & COPD
- Steroid Injection Clinics
- Stocking Measurements
- Travel Advice
- Vaccinations/Immunisations
- Wellbeing Reviews

### **MEET OUR TEAM**

#### **Doctors**

**Dr James Lavin** 

**Dr Alison Findlay** 

**Dr Louise Remedios** 

**Dr Philip Thompson** 

**Dr Stephanie Lavin** 

**Dr Thomas Daniel** 

**Dr Helen Currie** 

**Dr Lucy Clayton** 

**Dr Edward Lewsey** 

**Dr Michael Hanna** 

We are an established teaching surgery, working closely with the University of Birmingham, who receive constant and regular guidance from a GP.

## **Nursing Team**

**Nurse Sarah Curtis** 

**Nurse Sharon Freeman** 

**Nurse Jane Garner** 

**Nurse Rachel Perry** 

**Nurse Rachel Troth** 

Jane Newey - Healthcare Assistant

June Woodall - Healthcare Assistant

Lianne Coleman - Healthcare Assistant

**Beveley Jeynes - Healthcare Assistant** 

We have an experienced administration team of 18 staff, who support the clinicians, help run our practice and provide a high standard of customer service to all patients. An operations manager who helps with changes and improvements in the practice and a deputy manager who runs the surgery alongside our managing partner.