

## FACILITIES

- Onsite Parking
- Disabled Parking Spaces
- Patient Toilets
- Disabled Toilets
- Baby Changing Room
- Bike Parking
- Confidential & Safe Spaces
- 24-hour CCTV
- Wheelchair Friendly

Please note park at your own risk.



## CONTACT US

Whiteacres Medical Centre  
Maple Rd  
Malvern  
WR14 1GQ

**01684 577029**

<https://www.whiteacresmc.co.uk/whiteacres.reporting@nhs.net>

[whiteacres.prescriptions@nhs.net](mailto:whiteacres.prescriptions@nhs.net)

We are open Monday to Friday  
(excluding Bank Holidays).

Triage is open from 08:00.

Emergency phone line is open 08:00-18:30.

Appointments line is open 08:30-18:30.

## COMPLIMENTS & COMPLAINTS

We would love to hear if we have done things right or if we haven't, please send your feedback to:

[whiteacres.reporting@nhs.net](mailto:whiteacres.reporting@nhs.net)

Alternatively, you can speak to a member of staff who will try and resolve the matter promptly for you.



# Whiteacres Medical Centre

**01684 577029**



Armed Forces veteran  
friendly accredited  
GP practice



UNIVERSITY OF  
BIRMINGHAM



In collaboration with Whiteacres Surgery Patient Participation Group.

Last updated on 27/06/2025. Subject to change.

# HOW TO MAKE AN APPOINTMENT

## FOR A DOCTORS APPOINTMENT

The surgery is total triage. What this means for patients is that if you would like to see or speak to a doctor, a triage form must be submitted via the triage form online using the QR code below or

<https://florey accurx.com/p/M81039>



If you are unable to complete the triage form and need help, please contact the surgery and a member of our admin team will be more than happy to submit this on your behalf.

## FOR A NURSE APPOINTMENT

Call the surgery for all nursing appointments and they can be booked in directly.

## FOR PRESCRIPTIONS

Email [whiteacres.prescriptions@nhs.net](mailto:whiteacres.prescriptions@nhs.net) or use the QR code below:



## FOR ANYTHING ELSE

Please call the surgery.

## SERVICES WE PROVIDE

- Blood Pressure Checks
- Blood Tests (Adults & Children)
- Cancer Care Reviews
- Care Home Visits
- Cervical Screenings
- Coil & Implant Clinics
- Clip/suture Removal
- Contraceptive Pill Reviews
- CKD Reviews
- Diabetes Reviews
- Dressing/Wound Checks
- Ear Checks
- ECGs
- Gestational Diabetes Reviews
- Home Visits
- HRT Reviews
- Learning Disability reviews
- Mental Health Reviews
- New patient Health Checks
- NHS Health Checks
- Pre-Diabetes Review
- Respiratory Reviews – Asthma & COPD
- Steroid Injection Clinics
- Stocking Measurements
- Travel Advice
- Vaccinations/Immunisations
- Wellbeing Reviews

## MEET OUR TEAM

### Doctors

Dr James Lavin  
Dr Alison Findlay  
Dr Louise Remedios  
Dr Philip Thompson  
Dr Stephanie Lavin  
Dr Thomas Daniel  
Dr Helen Currie  
Dr Lucy Clayton  
Dr Edward Lewsey  
Dr Michael Hanna

We are an established teaching surgery, working closely with the University of Birmingham, who receive constant and regular guidance from a GP.

### Nursing Team

Nurse Sarah Curtis  
Nurse Sharon Freeman  
Nurse Jane Garner  
Nurse Rachel Perry  
Nurse Rachel Troth  
Jane Newey - Healthcare Assistant  
June Woodall - Healthcare Assistant  
Lianne Coleman - Healthcare Assistant  
Beveley Jeynes - Healthcare Assistant

We have an experienced administration team of 18 staff, who support the clinicians, help run our practice and provide a high standard of customer service to all patients. An operations manager who helps with changes and improvements in the practice and a deputy manager who runs the surgery alongside our managing partner.