FACILITIES

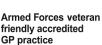
- **Onsite Parking** •
- **Disabled Parking Spaces** \bullet
- **Patient Toilets**
- **Disabled Toilets**
- **Baby Changing Room**
- **Bike Parking** \bullet
- **Confidential & Safe Spaces** \bullet
- 24-hour CCTV
- Wheelchair Friendly \bullet

Please note park at your own risk.













In collaboration with Whiteacres Surgery Patient **Participation Group**.

UNIVERSITYOF

BIRMINGHAM

Last updated on 27/06/2025. Subject to change.



CONTACT US

Whiteacres Medical Centre Maple Rd Malvern

WR14 1GQ

01684 577029

https://www.whiteacresmc.co.uk/ whiteacres.reporting@nhs.net

whiteacres.prescriptions@nhs.net

We are open Monday to Friday (excluding Bank Holidays).

Triage is open from 08:00.

Emergency phone line is open 08:00-18:30.

Appointments line is open 08:30-18:30.

COMPLIMENTS & COMPLAINTS

We would love to hear if we have done things right or if we haven't, please send your feedback to:

whiteacres.reporting@nhs.net

Alternatively, you can speak to a member of staff who will try and resolve the matter promptly for you.



Whiteacres Medical Centre

01684 577029



HOW TO MAKE AN APPOINTMENT

FOR A DOCTORS APPOINTMENT

The surgery is total triage. What this means for patients is that if you would like to see or speak to a doctor, a triage form must be submitted via the triage form online using the QR code below or

https://florey.accurx.com/p/M81039



If you are unable to complete the triage form and need help, please contact the surgery and a member of our admin team will be more than happy to submit this on your behalf.

FOR A NURSE APPOINTMENT

Call the surgery for all nursing appointments and they can be booked in directly.

FOR PRESCRIPTIONS

Email <u>whiteacres.prescriptions@nhs.net</u> or use the QR code below:



FOR ANYTHING ELSE

Please call the surgery.

SERVICES WE PROVIDE

- Blood Pressure Checks
- Blood Tests (Adults & Children)
- Cancer Care Reviews
- Care Home Visits
- Cervical Screenings
- Coil & Implant Clinics
- Clip/suture Removal
- Contraceptive Pill Reviews
- CKD Reviews
- Diabetes Reviews
- Dressing/Wound Checks
- Ear Checks
- ECGs
- Gestational Diabetes Reviews
- Home Visits
- HRT Reviews
- Learning Disability reviews
- Mental Health Reviews
- New patient Health Checks
- NHS Health Checks
- Pre-Diabetes Review
- Respiratory Reviews Asthma & COPD
- Steroid Injection Clinics
- Stocking Measurements
- Travel Advice
- Vaccinations/Immunisations
- Wellbeing Reviews

MEET OUR TEAM

Doctors

- Dr James Lavin Dr Alison Findlay Dr Louise Remedios Dr Philip Thompson Dr Stephanie Lavin Dr Thomas Daniel Dr Helen Currie Dr Lucy Clayton
- Dr Edward Lewsey
- Dr Michael Hanna

We are an established teaching surgery, working closely with the University of Birmingham, who receive constant and regular guidance from a GP.

Nursing Team

Nurse Sarah Curtis Nurse Sharon Freeman Nurse Jane Garner Nurse Rachel Perry Nurse Rachel Troth Jane Newey - Healthcare Assistant June Woodall - Healthcare Assistant Lianne Coleman - Healthcare Assistant Beveley Jeynes - Healthcare Assistant

We have an experienced administration

team of 18 staff, who support the clinicians, help run our practice and provide a high standard of customer service to all patients. An operations manager who helps with changes and improvements in the practice and a deputy manager who runs the surgery alongside our managing partner.