

FACILITIES

- Onsite Parking
- Disabled Parking Spaces
- Patient Toilets
- Disabled Toilets
- Baby Changing Room
- Bike Parking
- Confidential & Safe Spaces
- 24-hour CCTV
- Wheelchair Friendly

Please note park at your own risk.



CONTACT US

Whiteacres Medical Centre
Maple Rd
Malvern
WR14 1GQ

01684 577029

<https://www.whiteacresmc.co.uk/whiteacres.reporting@nhs.net>

whiteacres.prescriptions@nhs.net

We are open Monday to Friday
(excluding Bank Holidays).

Triage is open from 08:00.

Emergency phone line is open 08:00-18:30.

Appointments line is open 08:30-18:30.

COMPLIMENTS & COMPLAINTS

We would love to hear if we have done things right or if we haven't, please send your feedback to:

whiteacres.reporting@nhs.net

Alternatively, you can speak to a member of staff who will try and resolve the matter promptly for you.



Whiteacres Medical Centre

01684 577029



Armed Forces veteran
friendly accredited
GP practice



UNIVERSITY OF
BIRMINGHAM



In collaboration with Whiteacres Surgery Patient Participation Group.

Last updated on 27/06/2025. Subject to change.

HOW TO MAKE AN APPOINTMENT

FOR A DOCTORS APPOINTMENT

The surgery is total triage. What this means for patients is that if you would like to see or speak to a doctor, a triage form must be submitted via the triage form online using the QR code below or

<https://florey accurx.com/p/M81039>



If you are unable to complete the triage form and need help, please contact the surgery and a member of our admin team will be more than happy to submit this on your behalf.

FOR A NURSE APPOINTMENT

Call the surgery for all nursing appointments and they can be booked in directly.

FOR PRESCRIPTIONS

Email whiteacres.prescriptions@nhs.net or use the QR code below:



FOR ANYTHING ELSE

Please call the surgery.

SERVICES WE PROVIDE

- Blood Pressure Checks
- Blood Tests (Adults & Children)
- Cancer Care Reviews
- Care Home Visits
- Cervical Screenings
- Coil & Implant Clinics
- Clip/suture Removal
- Contraceptive Pill Reviews
- CKD Reviews
- Diabetes Reviews
- Dressing/Wound Checks
- Ear Checks
- ECGs
- Gestational Diabetes Reviews
- Home Visits
- HRT Reviews
- Learning Disability reviews
- Mental Health Reviews
- New patient Health Checks
- NHS Health Checks
- Pre-Diabetes Review
- Respiratory Reviews – Asthma & COPD
- Steroid Injection Clinics
- Stocking Measurements
- Travel Advice
- Vaccinations/Immunisations
- Wellbeing Reviews

MEET OUR TEAM

Doctors

Dr James Lavin
Dr Alison Findlay
Dr Louise Remedios
Dr Philip Thompson
Dr Stephanie Lavin
Dr Thomas Daniel
Dr Helen Currie
Dr Lucy Clayton
Dr Edward Lewsey
Dr Michael Hanna

We are an established teaching surgery, working closely with the University of Birmingham, who receive constant and regular guidance from a GP.

Nursing Team

Nurse Sarah Curtis
Nurse Sharon Freeman
Nurse Jane Garner
Nurse Rachel Perry
Nurse Rachel Troth
Jane Newey - Healthcare Assistant
June Woodall - Healthcare Assistant
Lianne Coleman - Healthcare Assistant
Beveley Jeynes - Healthcare Assistant

We have an experienced administration team of 18 staff, who support the clinicians, help run our practice and provide a high standard of customer service to all patients. An operations manager who helps with changes and improvements in the practice and a deputy manager who runs the surgery alongside our managing partner.